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Group Art Unit: 2642

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Docket No. AUS920010947US1 Serial No. 10/004,664 Atty: AJP

Applicant: BROWN ET AL _____

Amendment **Certificate of Facsimile**
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Fees: Amendment Notice of Appeal _____ Appeal Brief _____ Other _____

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PTO/SB/21 (09-04)

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TRANSMITTAL
FORM

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Total Number of Pages in This Submission

46

Application Number	10/004,664
Filing Date	12/3/2001
First Named Inventor	Brown et al.
Art Unit	2642
Examiner Name	Thjuan Knowlin

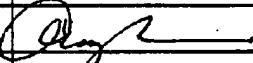
Attorney Docket Number

AUS920010947US1

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
<input type="checkbox"/> Remarks The Commissioner is authorized to charge payment of any necessary fees or credit any overpayments to deposit account 09-0447		

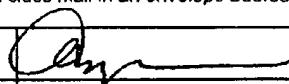
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Date 12/22/2005 12/22/05

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/004,664 Confirmation Number: 9674 Filed: 12/03/2001 Title: ENABLING CALLER CONTROLLED HOLD QUEUE POSITION ADJUSTMENT	: Before the Examiner: Thjuan Knowlin : Group Art Unit: 2642 : IBM Corp : c/o Amy J. Pattillo : P.O. Box 161327 : Austin, Texas 78716
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AUS920010947US1

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PATENT
10/004,664

A. INTRODUCTORY COMMENTS

Responsive to the Office Action of September 22, 2005 Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following amendments and remarks. Applicants note the continued efforts of the Examiner to locate a supervisor to aid the Examiner in performing and interview and respectfully request, in light of the fact that no interview could be scheduled, that the Examiner contact Applicants' representative to discuss any issues which upon resolution would provide for a timely allowance of the claims.

Amendments to the Claims begin on page 3.

Arguments begin on page 23.